

Receiving phone calls to verify card transactions?

VISA Debit and Credit Cards are monitored to protect you and your accounts from potential fraud. Transactions that are closely monitored are:

- Sudden changes in location of where the card was used (such as from the US to overseas.)
- Sudden string of expensive purchases
- Any purchase pattern associated with fraud trends around the world.

These reasons could result in a call from a fraud monitoring system. Your participation in responding to these calls is critical to prevent the risk of fraud. Characteristics of a call from a fraud monitoring system:

- Automated call asking you to verify recent transactions on your card.
- Being able to respond via your touchtone keypad.
- Being provided a toll-free number to call with any additional questions.

It is important that the phone number you supply United 1st be current, please inform us of any changes to your number or address. We also recommend that you review your transactions online with EZcardinfo.com or on your monthly statement. If you see anything suspicious please contact us immediately.